



As a below-named inventor, I hereby declare that:

My residence, post office address and citizenship are as stated below next to my name.

I believe I am the original, first and sole inventor (if only one name is listed below) or an original, first and joint inventor (if plural names are listed below) of the subject matter which is claimed and for which a patent is sought on the invention entitled

APPARATUS AND METHOD FOR COMPANY REPRESENTATIVES TO MONITOR AND ESTABLISH LIVE CONTACT WITH VISITORS TO THEIR WEBSITE the specification of which (check one):

 is attached hereto
 X was filed on June 13, 2000 as Application Serial No. 09/593,978
 and was amended on , if applicable

I hereby state that I have reviewed and understand the contents of the above-identified specification, including the claims, as amended by any amendment referred to above.

I acknowledge the duty to disclose information which is material to the examination of this application in accordance with Title 37, Code of Federal Regulations, Section 1.56(a).

I hereby claim foreign priority benefits under Title 35, United States Code, Section 119 of any foreign application(s) for patent or inventor's certificate listed below and have also identified below any foreign application for patent or inventor's certificate having a filing date before that of the application on which priority is claimed:

Prior Foreign Application(s)			Priority Claimed	
			Yes	No
<u> </u> (Number)	<u> </u> (Country)	<u> </u> (Date/Month/Year Filed)		

I hereby claim the benefit under Title 35, United States Code, Section 120 of any United States applications listed below and, insofar as the subject matter of each of the claims of this application is not disclosed in the prior United States application in the manner provided by the first paragraph of Title 35, United States Code, Section 112, I acknowledge the duty to disclose material information as defined in Title 37, Code of Federal Regulations, Section 1.56(a) which occurred between the filing date of the prior application and the national or PCT international filing date of this application:

<u>60/139,429</u> (Application Serial No.)	<u>06/14/99</u> (Filing Date)	<u>Pending</u> (Status: patented, pending, abandoned)
<u> </u> (Application Serial No.)	<u> </u> (Filing Date)	<u> </u> (Status: patented, pending, abandoned)

I hereby appoint the following attorney(s) to prosecute this application and to transact all business in the Patent and Trademark Office connected herewith: Lynn J. Alstadt, Reg. No. 29,362; George P. Baier, Reg. No. 26,717; Dennis M. Carleton, Reg. No. 40,938; Michael L. Dever, Reg. No. 32,216; John E. Grosselin, III, Reg. No. 38,478; Bryan H. Opalko, Reg. No. 40,751; Michael G. Panian, Reg. No. 32,623; Robert J. Pugh, Reg. No. 36,895; and Carla J. Vrsansky, Reg. No. 36,958.

Address all telephone calls to Michael G. Panian

Address all correspondence to Buchanan Ingersoll Professional Corporation
 One Oxford Centre
 301 Grant Street, 20th Floor
 Pittsburgh, Pennsylvania 15219-1410
 412-562-3743

I hereby declare that all statements made herein of my own knowledge are true and that all statements made on information and belief are believed to be true; and further that these statements were made with the knowledge that willful false statements and the like so made are punishable by fine or imprisonment, or both, under Section 1001 of Title 18 of the United States Code and that such willful false statements may jeopardize the validity of the application or any patent issued thereon.

Full name of sole or first inventor Manu Kumar

Inventor's Signature Manu Kumar

Date 10/12/2000.

Residence 941 Saint James Street, Pittsburgh, PA 15232

Citizenship ~~USA~~ INDIA.

Post Office Address 941 Saint James Street, Pittsburgh, PA 15232

COPY

ASSIGNMENT

For good and valuable consideration, receipt of which is hereby acknowledged, I, **Manu Kumar of Pittsburg, Pennsylvania**, hereby sell, assign and transfer to **E.piphany, Inc.**, a Delaware corporation, having a place of business at **1900 South Norfolk Street, Suite 310, San Mateo, CA 94403**, its successors and assigns, the entire right, title and interest throughout the world in my invention in

“Apparatus And Method For Company Representatives To Monitor And Establish Live Contact With Vistors To Their Website”

for which I have filed a United States patent application on **June 13, 2000**, which now has **Serial No. 09/593,978**, and all patent applications and patents of every country for said invention, including divisions, reissues, continuations and extensions thereof, and all rights of priority resulting from the filing of said applications; I authorize the above-named assignee to apply for patents of foreign countries for said invention, and to claim all rights of priority without further authorization from me; I agree to execute all papers useful in connection with said United States and foreign applications, and generally to do everything possible to aid said assignee, its successors, assigns and nominees, at their request and expense, in obtaining and enforcing patents for said invention in all countries; and I request the Commissioner of Patents and Trademarks to issue all patents granted for said invention to the above-named assignee, its successors and assigns.

Executed this 21 day of June, 2001.



Manu Kumar